

212 ... and then some

CALVERT HOME HEALTH CARE, LTD. has 3 goals for this year:

- 1. To be the home health provider of choice:**
 - a. We will continue to improve customer satisfaction and be recognized in our field for providing excellent home health care.**
 - b. We will encourage our employees to volunteer in our community and Calvert will be a good community partner.**
- 2. To be the employer of choice:**
 - a. We will provide fair compensation and benefits.**
 - b. We will provide opportunities for professional growth & development.**
- 3. Excel through innovative operations:**
 - a. Learn, implement, and integrate all new state & federal changes.**
 - b. Improve our patient outcomes and decrease patient hospitalizations.**

Why is this important to you? We want you to know that Calvert Home Health Care, Ltd. is constantly striving to provide the best possible care to our clients! Our theme for this year is 212 ... and then some. At 211 water is hot. At 212 water boils and becomes steam. The raising of the temperature by one extra degree means the difference between something that is simply very hot and something that generates enough force to power a machine.

We will constantly push ourselves to make the extra effort in every task we undertake for our patients. We will remember that the seemingly small things can make a tremendously positive difference in our patient care and all aspects of life.

Thank you for the privilege of working with you in the past and we look forward to 2008!

CALVERT HOME HEALTH CARE, LTD.

The choice for quality home health care!

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